## NORSTAR QUICK REFERENCE CARD

<b>Dialing Instructions</b>	
UCLA Campus	Dial five-digit campus number
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Local Direct Dial	Dial <b>8</b> + seven-digit number
(within 310 area code)	
Toll and Long Distance	Dial 8 + 1 + area code + seven-digit number
Direct Dial	
International	Dial 8 + 011 + country code + city code +
Direct Dial	number
<b>UCLA Campus Information</b>	Oial #33
Local Operator	Dial 234
Long Distance Operator	<ul><li>Dial 230</li></ul>
Telephone Features	
Automatic Dial	
	Press Feature + * + 1
Numbers	Press memory key to be programmed
	<ul><li>Enter number</li></ul>
	Press OK softkey or Hold
Program Intercom	Press Feature + * + 2
Numbers	Press memory key to be programmed
	Enter three-digit intercom number
Use	Lift handset or press Hands Free
	Press programmed memory key
Call Forward Activate	<ul> <li>Access campus line you wish to forward</li> </ul>
	Press * + 4 + 2; listen for special dial tone
	<ul><li>Enter number where calls will be forwarded;</li></ul>
	listen for confirmation tone
	Press <b>RLS</b>
Deactivate	<ul><li>Access campus line where you wish to</li></ul>
	deactivate call forward
	Press * + 4 + 3; listen for confirmation tone
	Press <b>RLS</b>

Call Waiting	<ul> <li>Press <b>Transfer</b>; original call is placed on</li> <li>hold</li> <li>Speak with new caller</li> <li>Press <b>Transfer</b> again to return to first call</li> </ul>
Last Number Redial	Press Last No. or Feature + 5
Speed Dial Program	<ul> <li>Feature + * + 4</li> <li>Press two-digit speed dial code (71-94)</li> <li>Enter number</li> <li>Press OK softkey or Hold</li> </ul>
Use	<ul> <li>Press Speed Dial or Feature + 0</li> <li>Press two-digit speed dial code (71-94)</li> </ul>
Three-Way Calling Conference Call	<ul> <li>Place or receive initial call</li> <li>Press Transfer; listen for special dial tone</li> <li>Dial third party and announce call</li> <li>Press Transfer again</li> </ul>
Transfer Call	<ul> <li>Press <b>Transfer</b>; listen for special dial tone</li> <li>Dial third party and announce call</li> <li>Press <b>RLS</b></li> </ul>
Cancel	<ul> <li>Listen for busy signal or no answer</li> <li>Press Transfer twice; listen for reconnection with original caller</li> </ul>